**Application for cancellation and refund of «Business Lounge» Service**

**Passenger\***:

(full name as stated in the receipt for refund)

**Passport\***:

(passport series/number as stated in the receipt for refund)

**I apply:**

1. **to cancel the Business Lounge Service:**

|  |  |
| --- | --- |
| **Reservation code (PNR**)\*:       (6 letters) | **Receipt number\***:     (13 numbers, 628\*\*\*\*\*\*\*\*\*\*) |
|  |

**2) to refund the amount paid for the Business Lounge Service\*:**

|  |
| --- |
| [ ]  to the bank card used for payment: |   |   |   |  | (indicate the last 4 numbers of the card) |
|  |
| [ ]  other way (in case the bank card used for ticket purchase is not valid any more):       (indicate the data required to return, for ex. bank name, account) |

I hereby accept the terms and conditions stated below.

For cancellation and refund of Business Lounge Service the copies of the following documents must be presented by e-mail support@belavia.by:

- filled application for cancellation and refund of Business Lounge Service (all the fields marked with «\*» are mandatory);

- passenger’s passport (photo page) or any other identification document (if the passenger applies);

- proxy’s passport (photo page) or any other identification document together with the passenger’s letter of attorney (if the passenger’s proxy applies);

- legal representative’s passport (photo page) or any other identification document together with the document that proves his/her legal status (if the passenger’s legal representative applies);

- confirmation of the invalidity of the bank card used for Business Lounge Service purchase (in case the bank card is not valid in the month when the refund is transferred).

**Belavia – Belarusian Airlines has the right to request additional information or documents to take a decision for cancellation and refund.**

**Belavia – Belarusian Airlines bears no responsibility for possible difference resulted from currency conversion or bank service charges for money refund.**

The Application is filled in by\*: [ ]  passenger [ ]  passenger’s proxy [ ]  passenger’s legal representative

Contact phone number\*:

Time\*:       Date\*: «  »       202 . Signature\*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If you need any assistance when filling in the Application, please contact our twenty-four-hour Customer Support Service by phone +375 (17) 220-25-55 or e-mail support@belavia.by.

\_\_\_\_\_\_\_\_

**\* - required fields**