**Application for cancellation and refund of «Take away food» Service**

**Passenger\***:

(full name as stated in the receipt for refund)

**Passport\***:

(passport series/number as stated in the receipt for refund)

**I apply:**

1. **to cancel the «Take away food» Service:**

|  |  |
| --- | --- |
| **Reservation code (PNR**)\*:       (6 letters) | **Receipt number\***:     (13 numbers, 628\*\*\*\*\*\*\*\*\*\*) |
|  |

**2) to refund the amount paid for the «Take away food» Service\*:**

|  |
| --- |
| [ ]  to the bank card used for payment: |   |   |   |  | (indicate the last 4 numbers of the card) |
|  |
| [ ]  other way (in case the bank card used for ticket purchase is not valid any more):       (indicate the data required to return, for ex. bank name, account) |

I hereby accept the terms and conditions stated below.

For cancellation and refund of the «Take away food»Service the copies of the following documents must be presented by e-mail support@belavia.by:

- filled application for cancellation and refund of the «Take away food» Service (all the fields marked with «\*» are mandatory);

- passenger’s passport (photo page) or any other identification document (if the passenger applies);

- proxy’s passport (photo page) or any other identification document together with the passenger’s letter of attorney (if the passenger’s proxy applies);

- legal representative’s passport (photo page) or any other identification document together with the document that proves his/her legal status (if the passenger’s legal representative applies);

- confirmation of the invalidity of the bank card used for the «Take away food» Service purchase (in case the bank card is not valid in the month when the refund is transferred).

**Belavia –Belarusian Airlines has the right to request additional information or documents to take a decision for cancellation and refund.**

**Belavia –Belarusian Airlines bears no responsibility for possible difference resulted from currency conversion or bank service charges for money refund.**

The Application is filled in by\*: [ ]  passenger [ ]  passenger’s proxy [ ]  passenger’s legal representative

Contact phone number\*:

Time\*:       Date\*: «  »       202 . Signature\*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If you need any assistance when filling in the Application, please contact our twenty-four-hour Customer Support Service by phone +375 (17) 220-25-55 or e-mail support@belavia.by.

\_\_\_\_\_\_\_\_

**\* - required fields**